

System Program Update Version 1.40 for Elna 9500

Instruction Manual

1. System Program Update

Updates will be supplied to improve and upgrade the system program of your Elna 9500. You will benefit from the latest developments in technology by installing these updates onto your Elna 9500.

Please read the following instructions carefully before updating your Elna 9500.

2. Preparing to Update

You need an **ATA PC Card** or a **USB Memory Key** to update your Elna 9500.

Note 1: We strongly recommend the use of FAT 16 formatted memory devices.

To check if your memory device is FAT 16: Open MyComputer and right click on the drive you would like to check (e.g. F) and select Properties. Your media is FAT 16 if "FAT" is listed as the File system.

Note 2: We recommend using high-quality memory devices by well-known manufacturers such as SanDisk.

Note 3: It may take an hour or more to finish the updating process if you use a large-capacity FAT 32 formatted USB memory key that already contains a large number of folders and files.

- a. Insert the media (ATA PC Card or USB Memory Key) into your computer.
- b. Click the [Instruction PDF] button to open the update instruction manual.
Read the manual carefully and follow the instruction to proceed with update.
- c. Select the **drive** where the media is inserted and click the **Send** button.



- d. After the file has been copied to the media, safely remove the media from your computer.

Important:

It is strongly recommended that you understand the following procedures before you start updating the programs. After thoroughly familiarizing yourself with the procedures, proceed to the next step.

3. Starting up your Elna 9500 in Update Mode

Insert the media into the PC Card Slot or USB Port of your Elna 9500.

Important Notice

Insert only one media which contains the update program and remove any other media from the machine before starting the update.

Press and hold the **Lock Stitch button** and the **Needle Up/Down button** on your Elna 9500 at the same time and turn the power switch ON.



Be sure to keep the buttons pressed for **at least 3 seconds** until the LCD screen shows the pale blue background.



4. Updating Process

The **Color Bar** will appear on the machine's LCD screen and the updating process will automatically start.



The LCD screen on the Elna 9500 will turn blue when the Update is completed.

Important Notice

While the updating is in progress, the following actions are strictly prohibited.

- Turning the power switch OFF
- Disconnecting the media
- Pressing any buttons/keys

It will take **several minutes by ATA PC Card** to complete the updating.

* USB Memory Key may take longer.



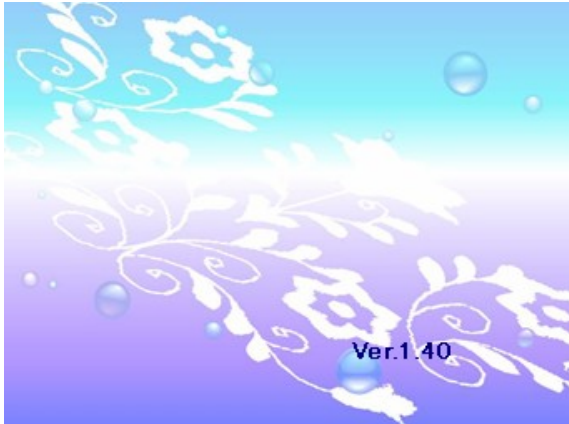
Note: Avoid using large capacity media already storing a large number of folders and files. It may take an hour or more to finish the updating process if you use such media.

5. Restarting your Elna 9500

After updating is complete, turn the power switch OFF.

Wait for 5 seconds and turn it ON again.

Check the LCD screen to see whether the **Version Number** in the opening window has changed.




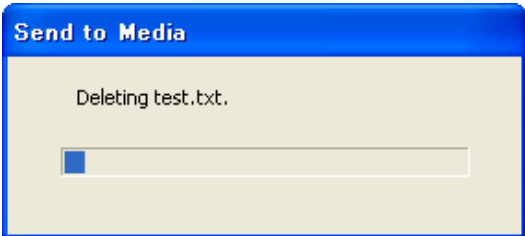
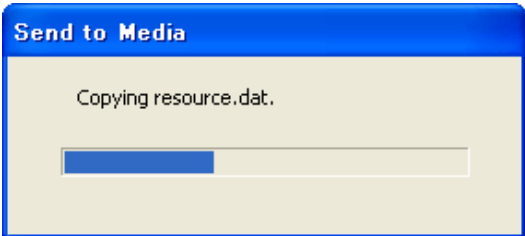



6. Troubleshooting







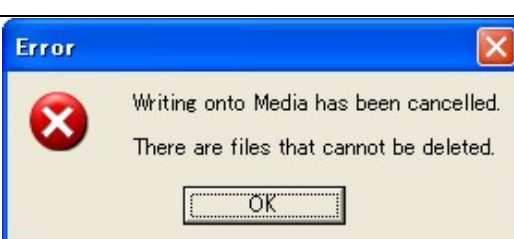
If the update could not be completed, please check the following:

- Make sure the media (ATA PC Card or USB Memory Key) is properly inserted.
- Make sure the update file has been properly copied to the media.
- Make sure the media is FAT 16 formatted.
- Make sure you have not turned the power switch OFF or disconnected the media from the machine before updating was finished.

After checking the above points, try again from Step 2.

7. Message List

Dialog	Message	Note
 <p>The files in the Root Directory on the Media will be erased. Press OK to proceed.</p> <p>OK Cancel</p>	The files in the Root Directory on the Media will be erased. Press OK to proceed.	Confirmation before deleting the file(s) in the root directory on the media when clicking the [Send] button.
 <p>Deleting test.txt.</p> <p>Progress bar: 10%</p>	Deleting ****.	Deleting the file(s) in the root directory on the media.
 <p>Copying resource.dat.</p> <p>Progress bar: 25%</p>	Copying ****.	Loading the update data file onto the media.
 <p>Writing onto Media has completed.</p> <p>OK</p>	Writing onto Media has completed.	The update data file has been successfully saved on to the selected media.
 <p>Media writing could not be completed.</p> <p>OK</p>	Media writing could not be completed.	Failed to save the update data file onto the selected media.
 <p>F:\ is not accessible. The device is not ready.</p> <p>Retry Cancel</p>	*:\ is not accessible. The device is not ready.	The [Send] button is clicked when the selected drive has no media inserted.

 <p>Error</p> <p>Disk full while accessing F:\program.dat</p> <p>OK</p>	<p>Disk full while accessing ****.</p>	<p>The media runs out of a memory space while loading the update data file.</p>
 <p>Error</p> <p>Could not open the PDF file.</p> <p>OK</p>	<p>Could not open the PDF file.</p>	<p>The PDF file cannot be opened when clicking the [Instruction PDF] button.</p>
 <p>Error</p> <p>verup.inf is not found.</p> <p>OK</p>	<p>verup.inf is not found.</p>	<p>The file data required was not found when starting the data loading.</p>
 <p>Error</p> <p>Command Error</p> <p>OK</p>	<p>Command Error</p>	<p>The file data required was damaged.</p>
 <p>Error</p> <p>There is an error in verup.inf.</p> <p>OK</p>	<p>There is an error in verup.inf.</p>	<p>Failed to process the data since the data file is damaged.</p>
 <p>Error</p> <p>Copying program.dat is failed.</p> <p>OK</p>	<p>Copying **** is failed.</p>	<p>Failed to load the file data.</p>
 <p>Error</p> <p>Writing onto Media has been cancelled. There are files that cannot be deleted.</p> <p>OK</p>	<p>Writing onto Media has been cancelled. There are files that cannot be deleted.</p>	<p>Failed to delete the file(s) in the root directory on the media.</p>